

# Story Time Bib and Bootie Sets Recall FAQ's

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**Q: What product is being voluntarily recalled?**

A: A: We have initiated a voluntary recall of Story Time Bib and Bootie Sets, Lot #18044-3. The following stock numbers are included in the recall:

5004700492 – Sea Creatures Bib & Bootie Set

5004700496 – Rocketship Bib & Bootie Set

5004700494 – Princess Bib & Bootie Set

5004700491 – Dragon Bib & Bootie Set

5004700493 – Unicorn Bib & Bootie Set

5004700495 – Pirate Bib & Bootie Set

**Q: Why is the product being recalled?**

A: This product is being recalled because rattles sewn into the booties can detach, posing a choking hazard. There have been no reports of injuries related to this product.

**Q: How was the issue detected?**

A: A Retailer alerted their DEMDACO Sales Representative of the issue

**Q: How did the issue occur?**

A: The bootie attachment that houses the rattle component is glued and could potentially separate. The rattle component is not self-contained within the attachment, so if the attachment separates from the bootie, the rattle component can be accessed thereby presenting a choking hazard.

**Q: Has the CPSC been notified?**

A: This voluntary recall has been done in cooperation with the Consumer Product Safety Commission.

**Q: Are any other DEMDACO products affected?**

A: No other DEMDACO products are affected.

**Q: How much product is affected?**

A: Approximately 1,558 units. We are currently in the process of collecting these products.

**Q: Have there been any confirmed instances of injuries related to the recalled product?**

A: We are not aware of any reported injuries related to the voluntarily recalled product.

**Q: What should customers do if they have these products?**

A: If you have received this specific product, please secure the product, then contact **DEMDACO's Customer Care department at 888-336-3226, ext. 5, between the hours of 8:00 AM–5:00 PM CST Monday–Friday.**

A Customer Care representative will provide instructions on how to return the affected product. Customers will receive a full refund for the value of the returned product after it is received by DEMDACO.

**Q: If customers have additional questions, who should they contact?**

A: Customers with questions about this voluntary recall may contact us at 888-336-3226, between the hours of 8:00 AM–5:00 PM CST Monday–Friday, and we will work to provide the necessary information. We appreciate your cooperation and immediate attention to this effort.